



Department for Levelling Up,
Housing & Communities

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Dear Simon

Thank you for your email of 24 June 2022 to the former Secretary of State about issues with Homes for Ukraine. I am responding to you as this matter falls within my ministerial responsibilities. Please accept my apologies for the delay in responding to you.

I am sorry to hear that your constituents have had problems.

All those arriving under Homes for Ukraine should be in the Foundry system used by Local Authorities/Councils and they should be able to find them.

If this isn't the case, it could be because of one of the following reasons.

- They are in the system but assigned to the wrong Local Authority. We've recently released functionality to move cases to the correct Local Authority if they've been misallocated.
- You have made an informal match or have informally matched after your guests arrived through the Ukraine Family Scheme.

I would encourage you to contact your Local Authority explaining the above so they can resolve the issue.

The Local Authority/Council can contact the Department for Levelling Up, Housing and Communities (DLUHC) directly to facilitate the movement of the case from one Local Authority to another if the case has been misallocated. If the host is not in the system at all due to an informal match, the Local Authority has the option to add a new host in Foundry if not already there, and then can release funds once all safeguarding checks are complete.

Thank you for writing in on this important matter.

Richard

LORD HARRINGTON